

Confidently evidencing safety and compliance across an 80-acre adventure centre

About

Partner since: 2024

Industry: Youth development and education

Community: 6,500 young people, 2,500 volunteers

Sites: 125 Scout Groups and Tawd Vale Adventure Centre

Challenge

Merseyside Scouts needed a more reliable way to evidence that safety checks were happening consistently, particularly across a large outdoor site. Paper-based checklists weren't practical. They could be lost or damaged by wet weather and didn't provide a reliable audit trail. With volunteer roles rotating, inspections and checks needed to be routine, clear, and easy to follow - without adding extra admin.

Solution

Matt had previously used Notify in another role and led the rollout at Merseyside Scouts. Notify's Audit Software and purpose-built Audits App enable Merseyside Scouts to:

- Complete timestamped, geo-located, and photo-supported inspections, creating a clear audit trail
- Schedule weekly and monthly checks so inspections happen reliably, even as volunteers rotate
- Raise actions from inspections and track them through to completion, helping to quickly mitigate risk
- Increase visibility for county leadership through dashboards and reports, supporting more informed decision-making and empowering them to effectively manage risk

Merseyside Scouts has increased the number of audits completed by 6x since implementing Notify. This has closed a compliance gap and strengthened safety performance across Tawd Vale and the wider network.



Merseyside Scouts use Notify for

[Audits and Inspections, Incident Management, Action Tracking, and Safety Intelligence.](#)

Scouts



Merseyside

Notify



I'd definitely recommend Notify. When you deliver it to people on the ground, they get it. They like the look of it. They like the feel of it. It's a really clean platform. Plus, the team at Notify are really friendly and very approachable.

Matt Jones, County Support Team Leader & County Safety Advisor

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