

How Product Care Group generated a 200% increase in positive observations

About

Partner since: March 2023
Industry: Manufacturing

Employees: 240
Company HQ: Wigan, UK

Challenge

Prior to using Notify, Product Care Group managed its health and safety administrative processes via Word, Excel and shared network folder-based mechanisms for recording information, as well as other software platforms which proved ill-suited to our needs. These methods resulted in the time consuming cross-collation and reporting of information, and hindering the reporting of near-miss events and safety observations. These challenges led to disparity in the way reports, audits and risk assessments were conducted, and on occasions led to time-heavy resources in verifying our management systems' effectiveness.

Solution

Product Care Group selected Notify for its ease of use and intuitive mobile apps. Its range of customisable features and tailorable licensing set-up, offers complete and effective reporting and investigation of events. Notify has made it easy for employees to report the right information in a consistent manner, and enabled audit teams to effectively manage safety checks. Automation of recurring audit scheduling improved efficiency and ensured timely completion.

Results

5x

increase in
near miss
reporting

200%

increase
in positive
observations



Product Care Group use Notify for [Incident Management](#),
[Audit and Inspections](#), [Risk Assessments](#), [Actions](#) and [Safety Intelligence](#)



Notify is simple and intuitive to use. Audit planning is a doddle, as is setting up template forms and dependable questions. The risk assessments are also very easy and quick to set up. Notify also has clearly presented dashboards that allow us to easily interrogate and drill down into data."

Greg Webb, Group Risk and Compliance Manager

notifytechnology.com